|  |  |  |
| --- | --- | --- |
| Category | Your Observations | Suggestions for Action |
| Medications | * Are there opportunities to simplify the medication regimen for this child?
* Is the patient filling prescriptions consistently?
 | Develop annotated medication list, including medication, pronunciation, dose, route, indication and prescribing physician, for family to bring to all health care encounters and to update at every encounter.* Organize phone call with prescribing subspecialists and UPMC *for You* pharmacist.

To speak to our Pharmacy Resource Center, call 1-800-979-8762 (UPMC) between 8 a.m. and 5 p.m. *Please mention that you are calling about a UPMC High Value for Kids member*.Care coordinator to call family to identify potential barriers to consistent refills. Encourage the family to enroll in retail pharmacy auto-refill programs. |
| Facility Utilization | What opportunities might there be to prevent:* + ED use?
	+ Urgent care/retail care use?
	+ Avoidable inpatient admissions?
 | Attempt to identify root cause:Assess if patient has used afterhours phone triage serviceTo consider alternative structure for responding to afterhours calls for this target population* Care coordinator to work with family to develop home care plan/self-management skills
* Assess flu shot status
 |
| Care Coordination | Are there multiple subspecialists involved in patient’s care? If so, what opportunities are there to better coordinate? | Organize a care conference among all providers* Contact the provider(s) to discuss
 |